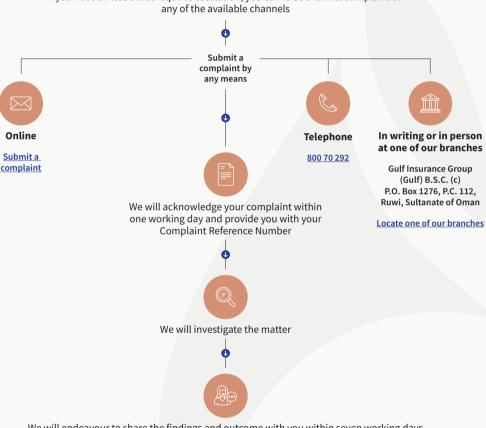


Oman

If you would like to raise a complaint, please follow the steps below:



If you have an issue that requires escalation, you can raise a formal complaint on



We will endeavour to share the findings and outcome with you within seven working days



Complaint closed

If you are dissatisfied with our response or a delay on our part, you can refer the matter to the relevant regulator